

Overview

The purpose of this document is to describe the process of integrating the C-CURE 9000 access control system with the exacqVision VMS system. The examples shown here are specifically show the C-CURE Client **and** Server installation on the same system.

Requirements

- exacqVision server version: 19.06 (or greater)
- exacqVision license: Professional or Enterprise
- C-CURE 9000 Software version 2.70 (or later)
- iSTAR controller hardware. The testing for this integration was done using the iSTAR Ultra control panel.

MOST RECENTLY TESTED VERSIONS

- exacqVision Server version **22.12**
- C-CURE 9000 version **3.0**

NOTE FOR CCURE9000 VERSIONS 2.80 or later : An additional license is required from CCURE 9000 to enable Exacq's integration. The license can be requested from the CCURE's licensing system via part number CC9WS-EXACQMON. After proper application, this license will show up in the CCURE "Licensing" application as "Exacq Analytics For CCURE 9000".

This is issued at no cost.

NOTE FOR CCURE9000 VERSION 2.80 ONLY : In addition to the license mentioned above, CCURE 9000 version 2.80 will require running a script which inserts a particular GUID into the CCURE database. Please refer to our knowledge base article "CCure 2.80 Integration – Exacq GUID Install" at exacq.com.

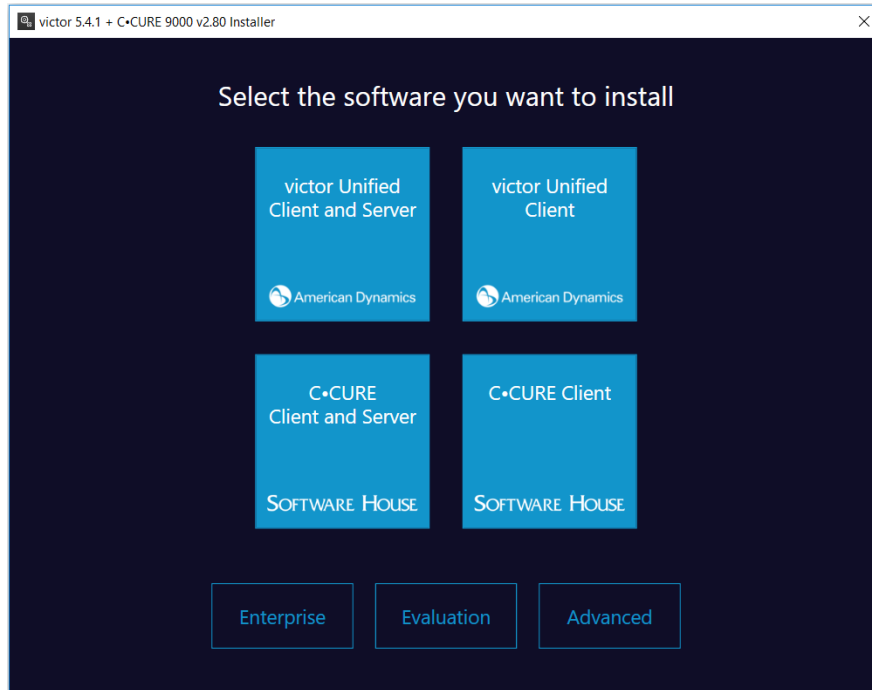
NOTE FOR CCURE9000 VERSION 2.90 ONLY : For all CCURE 9000 **version 2.90** installations, it is imperative that you install the **CU01** patch file for version 2.90. This solves a known issue with event communication with ExacqVision.

Please contact SoftwareHouse directly for information on obtaining this file.

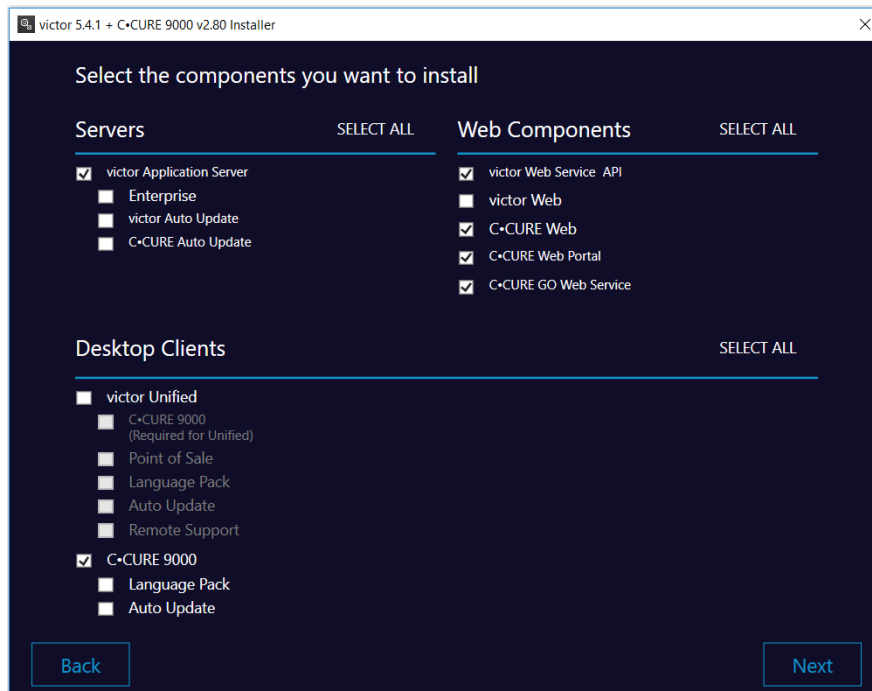
INSTALLATION TIP: It is recommended that the exacqVision server and C-CURE 9000 software be installed on **separate systems**. This will eliminate potential problems such as exacqVision Web Service competing with C-CURE 9000 for port 80.

Installation

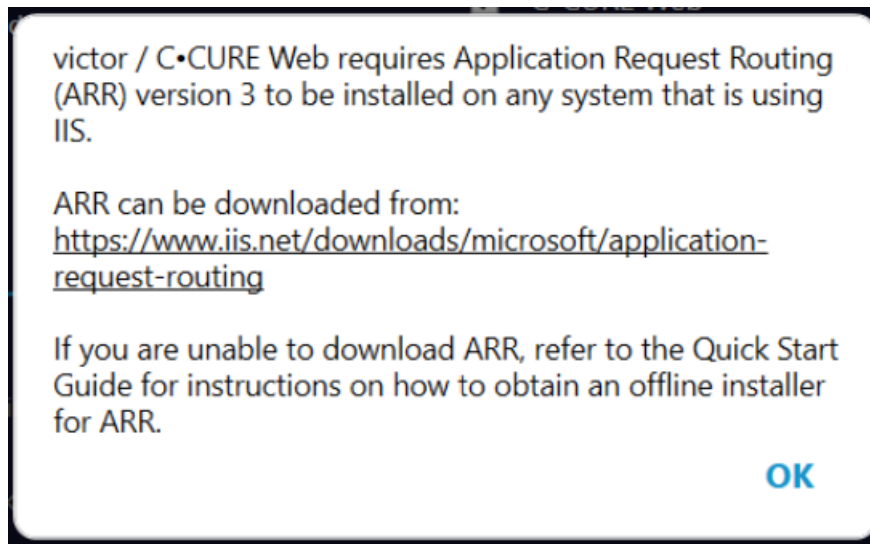
1. Download the C·CURE 9000 installation files from www.swhouse.com
2. Open that extracted folder and run **Setup.exe**
3. Select **C·CURE Client and Server**



4. Select the components needed for your installation.

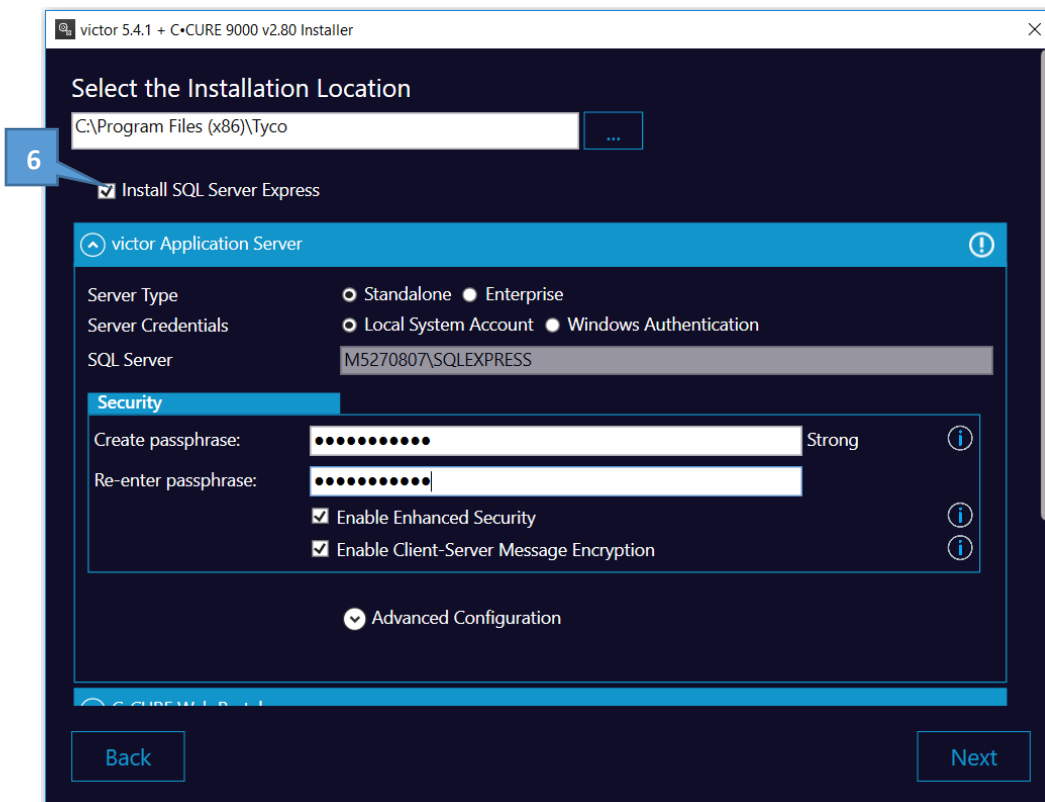


5. If prompted, download and install Microsoft **Application Request Routing**



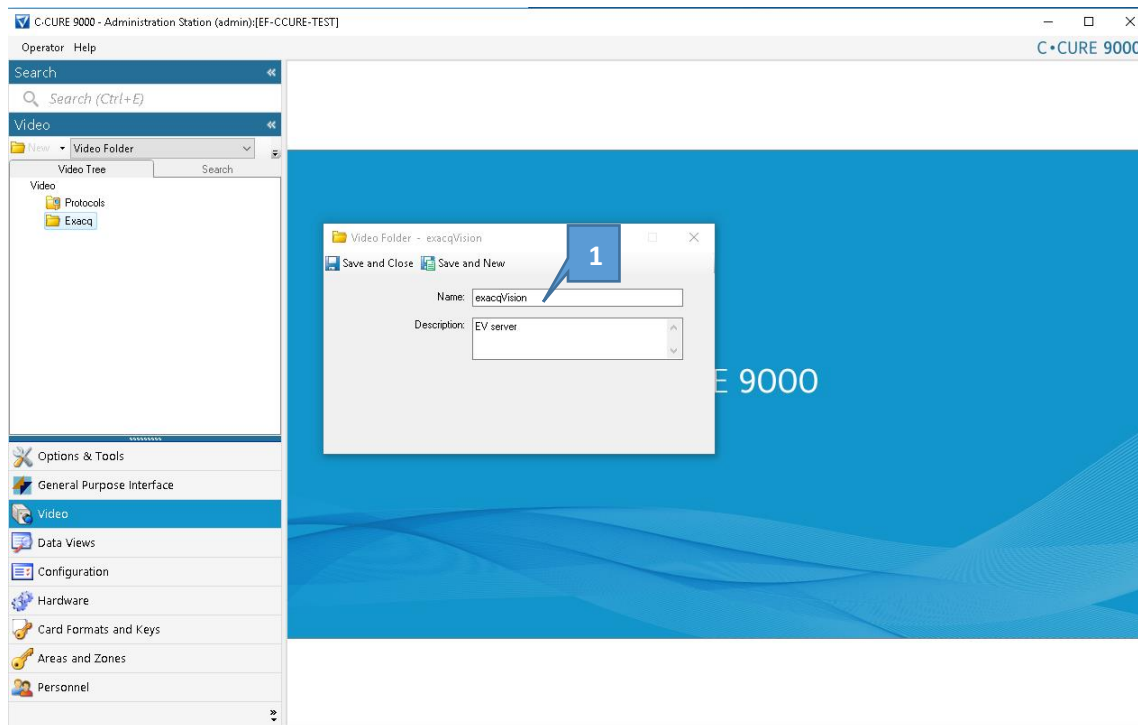
6. Select **Install SQL Server Express** if you do not already have a Sequel database configured.
7. Choose passwords as prompted.
8. Click **Next** to continue the installation process. Once completed, you will be prompted to reboot your system

Configuration

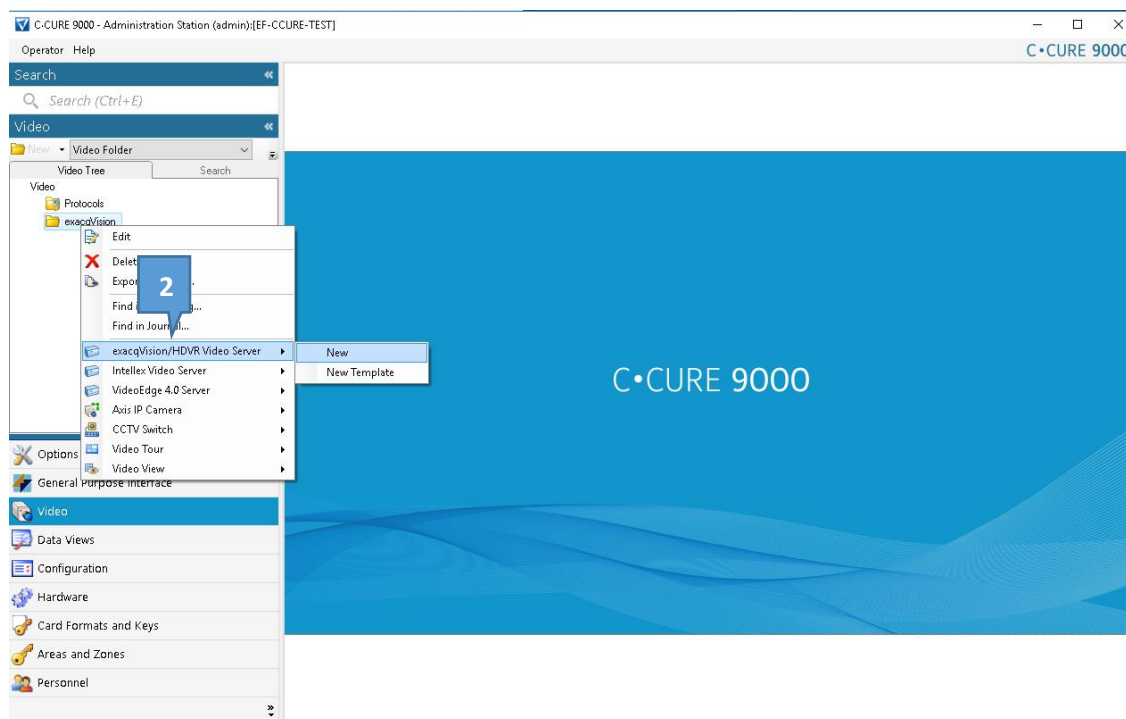


To add exacqVision Servers and cameras to the C-CURE system:

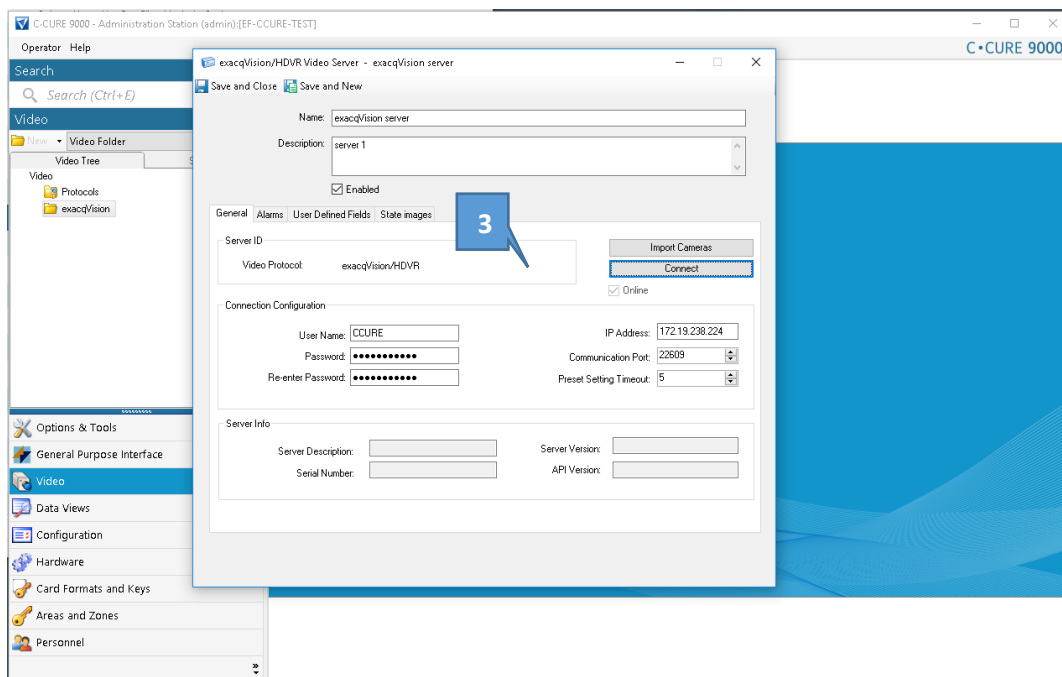
1. Rename the folder in the video tree. By default it will say “Company Name”



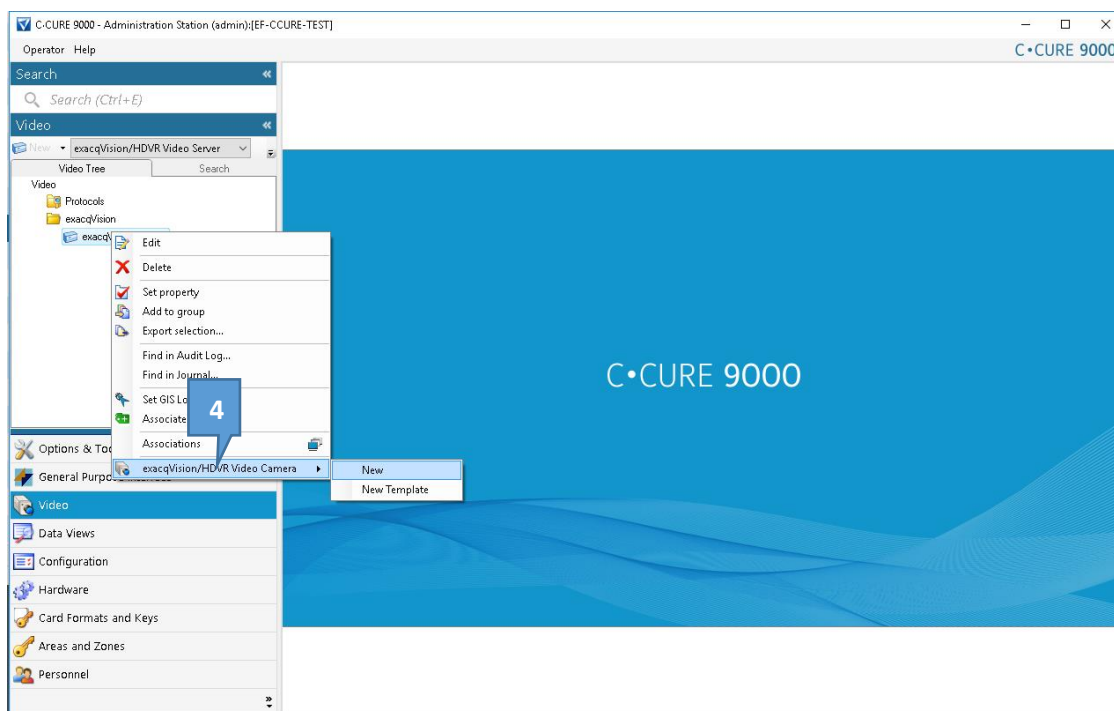
2. Right click on the folder, go to **exacqVision/HDVR Video Server > New**



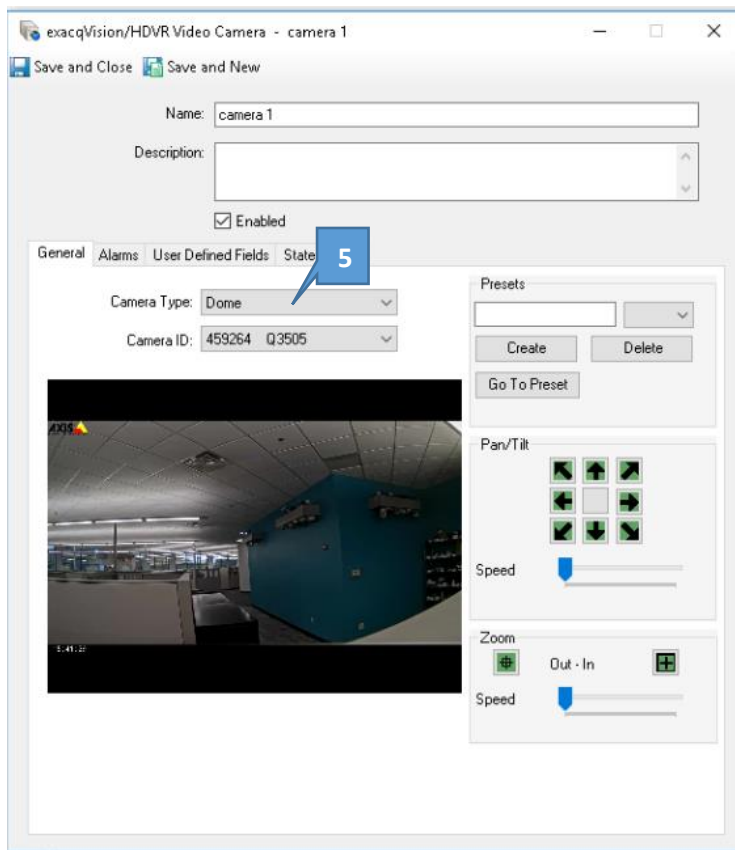
- Configure the exacqVision Server information and click **Connect**. This will connect the exacqVision server to the CCURE server.



- Right click on the server you just created. Go to “exacqVision/HDVR Video Camera > New”



- The next window that appears allows you to select, name, and configure the cameras connected to the exacqVision server.



Note: PTZ presets can be configured from here or from within the exacqVision client.

Adding Door Control Panels

For more information on connecting control panels to the CCURE system, see **Hardware Configuration Guide** provided with your installation.

This can be found by default in C:\Program Files (x86)\Tyco\CCURE Client\Manuals

Connecting Control Panels to exacqVision

Refer to the **Native exacqVision Client – Ccure9000 Integration Guide** found [HERE](#)

Contact and Support

C-CURE Support (Technical Support, Customer Service, Sales, and more)

<http://www.swhouse.com/Support/Default.aspx>

Exacq Support (Technical Support, Training tools, and more)

<https://exacq.com/support/>

